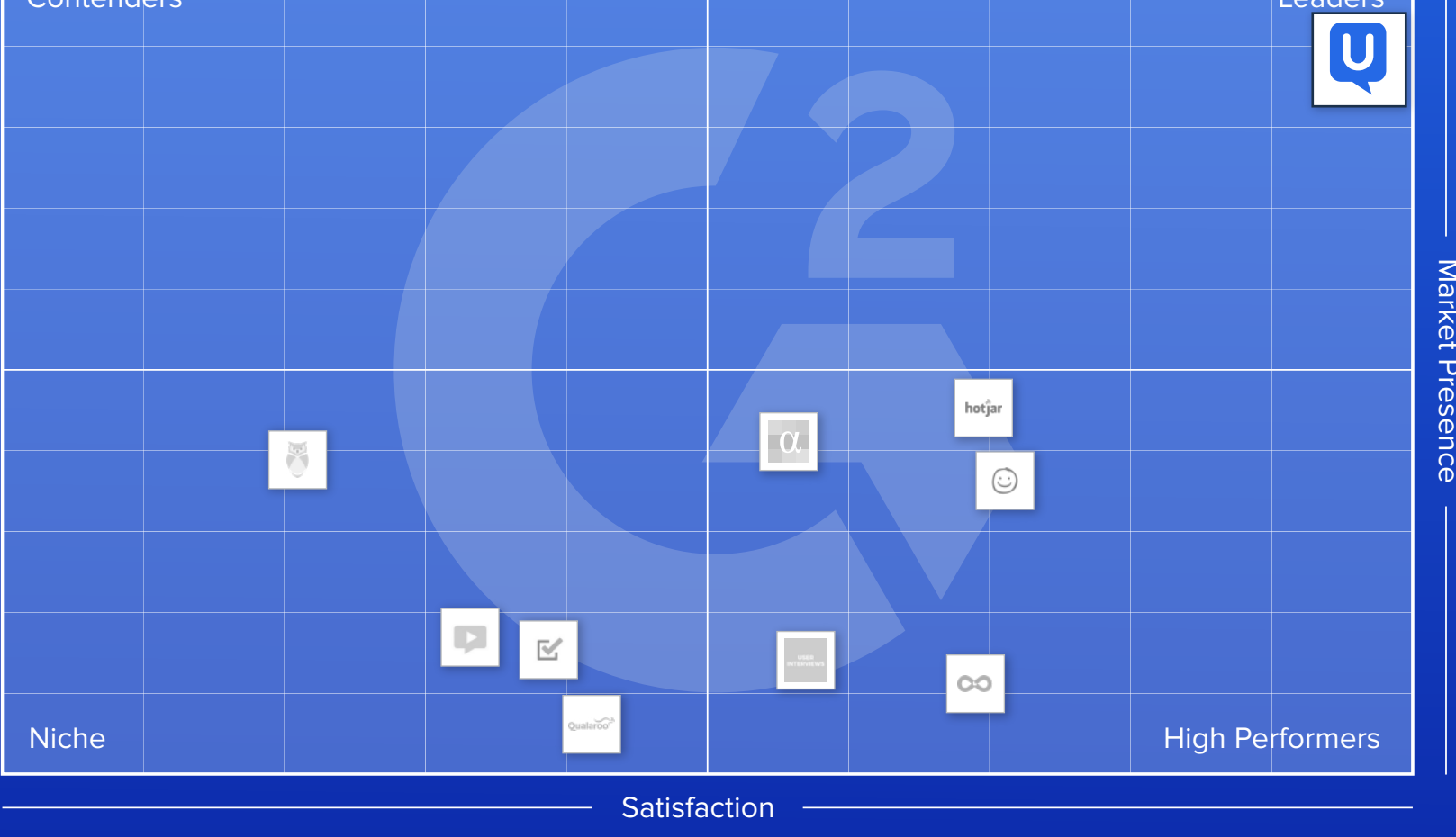


G2 Crowd Recognizes UserTesting as a Leader in User Research

REQUEST TRIAL

Grid® Report for User Research | Summer 2019



*Products shown on the Grid® for User Research have received a minimum of 10 reviews/ratings in data gathered by May 29, 2019

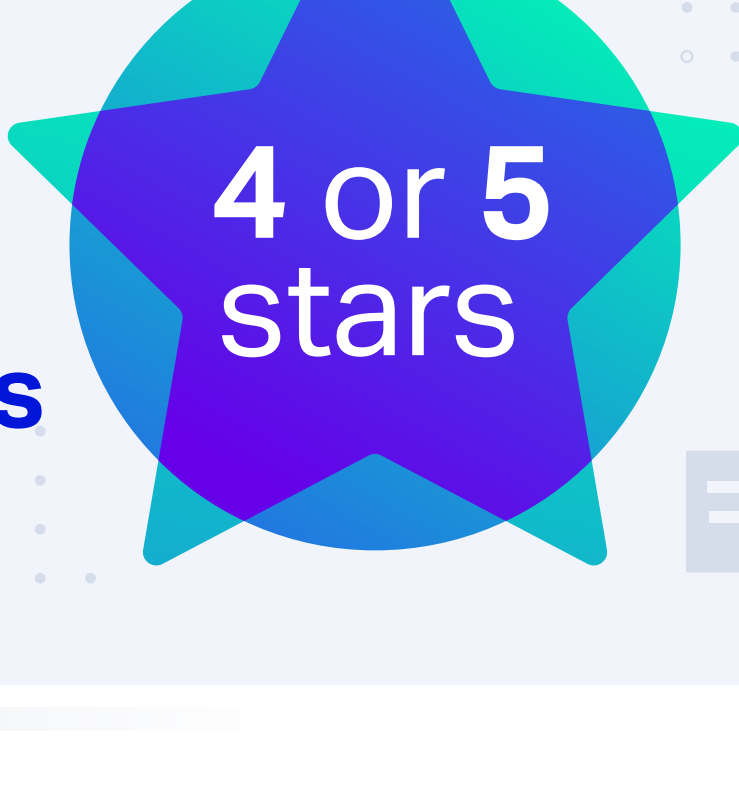
Overall, I find the tool very easy to use, from setting up the test to the way the results are synthesized, making it easy to share learnings with my team. **The customer service team is also great with troubleshooting and providing additional guidance with new tests when I need it!**

G2 Crowd reviewer
★★★★★



Review Star Breakdown

94% of reviews



This is definitely best-in-class software, and it is easy to use, even for someone who doesn't have a lot of experience with user testing. **It gives you instructions and guides you into being successful.**

G2 Crowd reviewer
★★★★★

Satisfaction Ratings

Likely to Recommend	90%
Product Direction	89%
Meets Requirements	90%
Ease of Admin	92%
Quality of Support	91%
Ease of Setup	93%
Ease of Use	92%

Once you've created your assets and determined what exactly you're looking to test, **UserTesting makes it incredibly fast to set up and get results the same day.**

G2 Crowd reviewer
★★★★★



UserTesting
Create great experiences



We've gotten tons of insights that have resulted in changes to our product, **and our messaging across all platforms.**

G2 Crowd reviewer
★★★★★

The speed of video editing and publishing is amazing. Lots of smart support for different levels of users, including non-researchers. Amazing customer service.

G2 Crowd reviewer
★★★★★



REQUEST TRIAL